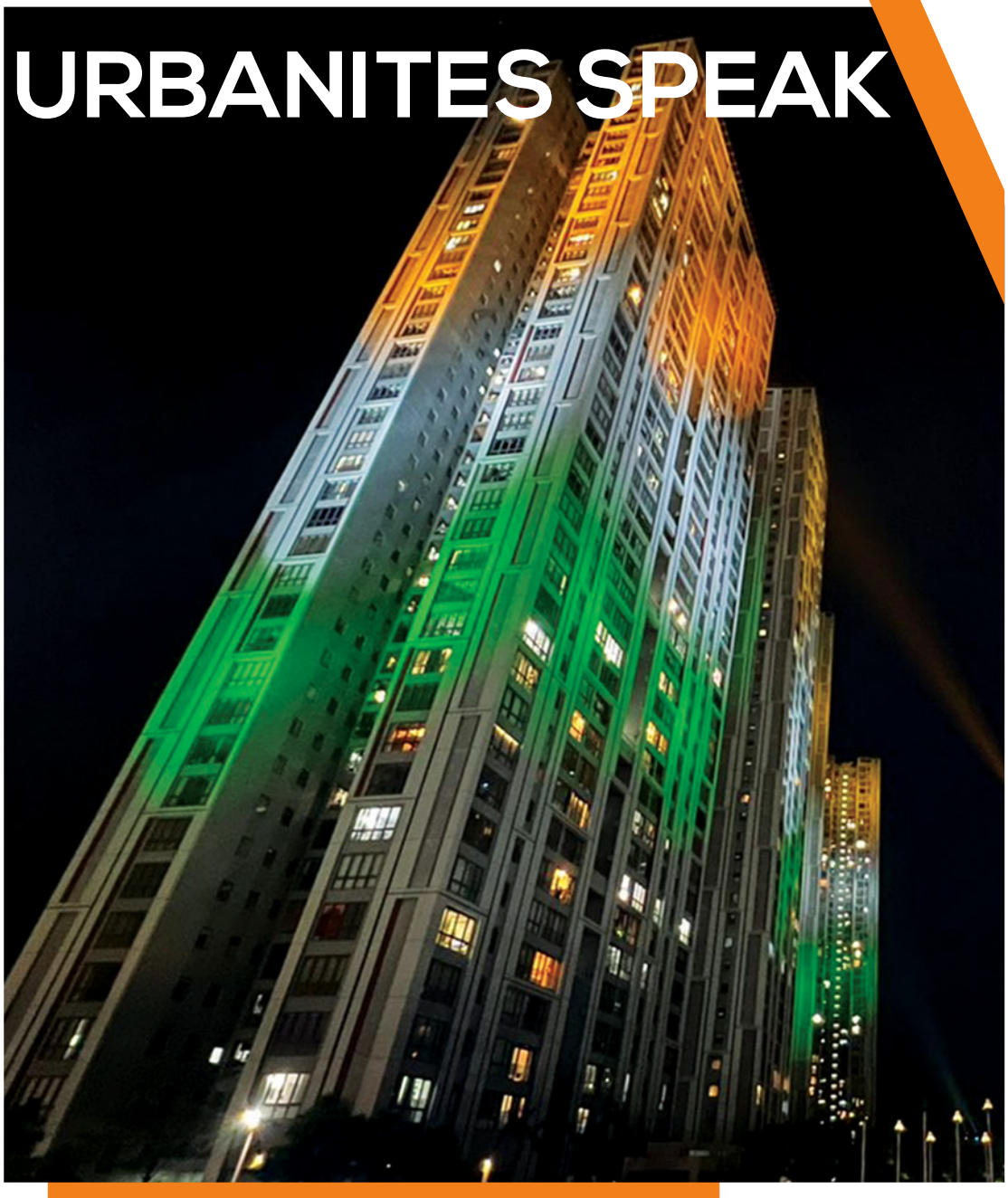
UWA

NEWSLETTER

AUGUST 2022

URBANA

URBANITES SPEAK



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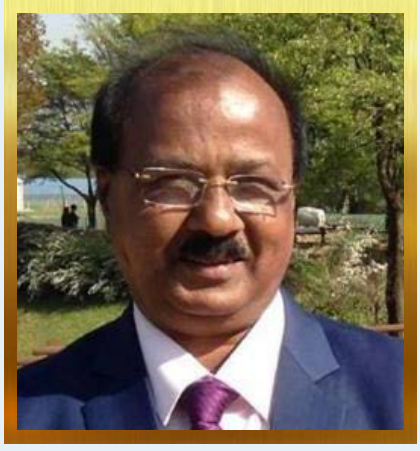
PRESIDENT'S NOTE



On behalf of the UWA team, I thank all my fellow Urbanites for your wholehearted support & confidence entrusted upon us.

We all shall be working hard towards fulfilling our vision: URBANA – the Best Place to Live in Kolkata.

We are in the process of placing proper systems to make our Urbana an inclusive society where majority will be actively participating for the welfare of the community.

For effective review and monitoring safety & security, hygiene & comfort on regular and sustainable basis, a very passionate Tower Team consisting of two Tower Captains along with one Tower Coordinator from UWA Committee enabling continued liaison & support has been formed at each Tower.

We have initiated the process of direct interfacing between Tower residents and UFM officials, enabling UFM to understand issues of each Tower better, faster and produce appropriate solution of issues.

The Convenors and Co-convenors of various Sub-Committees are actively associated with the Tower Teams and UFM, discussing the issues regularly and working on solutions. Results have already started to show up and are expected at a faster pace in the coming weeks.

Immediately upon assuming responsibilities, the first action was taken to resume the much sought services of vegetable stalls – Sufal Bangla and Veg Farm. On getting approx. 95% affirmation from the residents in the poll conducted, within 2 days, veg stalls started operating.

COVID-19 Vaccination camp was organized at Club for residents and domestic helps on 30th July.

On completion of 75 years of India's independence, Urbanites celebrated Azadi ka Amrit Mahotsav with much fanfare, draping tri-color on the structures too.

To motivate the performers, for the first time we are introducing a plethora of awards at Tower level and Individual level. Also, there will be awards for UFM staff to incentivize them to deliver results.

To ensure transparency to the extent possible, we have initiated few steps, e.g., proper process of getting sealed quotes for digital art works and decorator services, publishing event-wise accounts, access to Committee Meeting MoM at UWA website by UWA members.

I solicit your rock-solid support and active participation to accomplish our mission.

Kisor Kr. Nadhani

UWA COMMITTEE

Kisor Kumar Nadhani	President	T2	4201
Sujoy Chattaraj	Vice President 1	T6	0603
Rajiv Ganeriwala	Vice President 2	T2	2601
Tarun Kumar Basu	Secretary	T7	3003
Archit Sonika	Joint Secretary 1	T3	0502
Ankit Chaudhary	Joint Secretary 2	T6	0703
Sunil Kumar Singhania	Treasurer	T5	0502
Prabir Paul	Joint Treasurer 1	T6	2404
Abhishek Jalan	Joint Treasurer 2	T4	3504
Harish Kumar Kabra	Committee Member	T2	0602
Gopi Ram Dhuwalia	Committee Member	T6	0904
Nikhil Kothari	Committee Member	T1	2402
Syed Akbar Imam	Committee Member	T2	1602
Anil Kumar Jhunjhunwala	Committee Member	T2	0502
Ritesh Singh	Committee Member	T7	3106
Yash Pal Mehra	Committee Member	T6	2002
Rajesh Signal	Committee Member	T1	0504
Manish Hirawat	Committee Member	T1	0202
Nirmal Sarawagi	Committee Member	T6	3501
Pradip Kumar Sinha	Committee Member	T1	3203
Satish Jalan	Committee Member	T6	3504

SECRETARIAL REPORT

Let me start by wishing Urbanites a happy "Festive Season". 75 years of Independence – Azadi ka Amrit Mahotsav, was celebrated in Urbana with lot of enthusiasm and huge participation of Urbanities. We have just celebrated "Khuti Puja" and "Ganesh Chaturthi" and have many more to come. Through the Council delegates, it was your decision which put me into this role, and I feel a deep gratitude for your trust and at the same time a humbling responsibility towards you all.

We are committed to maintain 100% transparency in all levels of our activities. From day one we have initiated implementing that. The trustworthiness of any organization depends on ensuring responsive, inclusive, participatory and representative decision-making at all levels. Transparency is a characteristic of being open in the clear disclosure of information.

Our team took charge on 24th July, 2022. Thereafter, our first MC meeting was held on 25th July, 2022 and we had three MC meetings till end of August 2022 with 95% attendance of MC members. We have already uploaded the minutes of meetings which were held on 24th July and 6th August, 2022. UWA members will have access to view the MoMs by visiting our website www.urbanawa.com.

The roadmap is already in our hands. Considering the short time span with many important issues to be addressed, we can assure you that we will not leave any stone unturned to ensure the well-being and safety of our dear Urbanites.

Fortunately, we have talented Urbanites in our team who are already on the task. Our various subcommittees are already in place and started working in their respective areas with specific agenda. Tower Captains are on their job. It's a teamwork and I am confident I will deliver up to the mark.

Our vision and mission cannot be achieved without your wholehearted support. Our events cannot be accomplished without your direct participation.

Come with us, be with us and we shall make it a success story.

Cheers Urbana!!

Tarun Basu

UWA SUB-COMMITTEES

	Convenor	Co-Convenor
RWA Formation	Sanjeev Nandwani	Anil Kr. Jhunjhunwala
KMC & Local Authority Matter	Prabir Paul	Tarun Kr Basu
Infrastructure @Urbana-II	Rajiv Ganeriwala	Ritesh Singh
Membership	Nirmal Sarawgi	Gopi Ram Dhuwalia
Health Services	Pradeep Bhatia	Yash Pal Mehra
Fire Safety	Manish Hirawat	Rajesh Kr Singhal
Security & Safety	Prabir Paul	Manish Hirawat
Housekeeping	Rajesh Kr Singhal	Ritesh Singh
Outdoor Sports	Sayed Akbar Imam	Ritesh Singh
Club - Gym & Indoor Sports	Archit Sonika	Rajesh Kr Singhal
Club - Restaurant/Bar & Events	Nikhil Kothari	Nirmal Sarawgi, Rahul Jha
Common Area Maintenance	Harish Kr Kabra	Sunil Kr Singhania Abhishek Jalan
Tech 1 (WTP/STP/ Drainage/AC/Gas/Elec)	Anil Kr Jhunjhunwala	R S Khetan Debopriyo Biswas
Tech 2 (Plumbing/Window Repairs/Mosquito/Others)	Sunil Kr Singhania	Yash Pal Mehra Shyam S Sonika
Grievance Redressal	Gopi Ram Dhuwalia	Rajesh Kr Singhal
Vendor Management	Yash Pal Mehra	Nirmal Sarawgi
Landscaping/Gardening	Ankit Chaudhury	Gopi Ram Dhuwalia
Social Services	Yash Pal Mehra	Abhishek Jalan Mamta Agarwal
Environment Services	Abhishek Jalan	Pradip Kr Sinha
Digitization (Website/TV/MyGate)	Pradip Kr Sinha	Satish Jalan, Archit Sonika
Communications	Satish Jalan	Ankit Chaudhury
Utsav	Sujoy Chattaraj	Rajiv Ganeriwala

TREASURER'S REPORT

At the outset, I am overwhelmed as I have being elected as the treasurer by my fellow Urbanites for the period 2022-23.

I would like to share with you that, as expected with the treasurer's responsibility, I am committed to transparency and accountability.

We have formed the Compliance Committee to review all matters related to various compliances affecting us.

Budgets of Urbana Welfare Association for the year 2022-23 and the event-wise accounts are being regularly approved and uploaded.

To comply with the decision taken at the Annual General Meeting held on 24th July, 2022 we have already appointed M/s. Jindal Pankaj & Co as the statutory auditor for the financial year 2022-2023.

Event-wise accounting is being done and all records are maintained in a proper manner. All cash receipts and payments are duly accounted for.

To facilitate sports events registrations, an online payment gateway system has been started and it is well received by the Urbanites. It also ensures greater accountability.

Urbana Welfare Association's annual subscription collection has been started and fixed at ₹ 6,000 (including GST) per member for the upcoming year.

Sunil Kumar Singhania

TOWER TEAMS

Tower	Captain	Captain	Co-ordinator
T1	Ritu Agarwal	Alka Tibrewal	Manish Hirawat
T2	Sunita Mundra	Mridula Jalan	Anil Junjhunwala
T3	Jyoti Sapru	Pratyush Junjhunwala	Archit Sonika
T4	Suruchi Choudhary	Suchismita Mukherjee	Abhishek Jalan
T5	Shyam S Sonika	Rijula Dasgupta	Sunil Kr Singhania
T6	Tanima Mallick	Tanuja Bhaduri	Yash Pal Mehra
T7	Proteeti Mallick	Nidhi Goenka	Ritesh Singh

UFM TEAMS

General Manager	Sankar Pd Mukherjee	9836351188	gm@ufm.net.in
Facility	Prasun Das	9681423302	fm@ufm.net.in
Security	Rahul Biswas	9836760060	rahul@ufm.net.in
Operations	Sujay Mazumdar	9748704584	sm@ufm.net.in
Club Manager	Rakesh	9073384864	cluburbana@ufm.net.in

TOWER TEAMS 2022-23

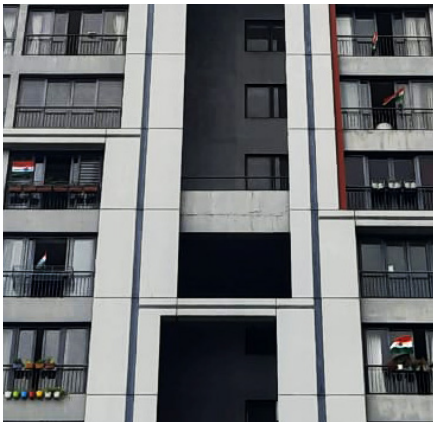
Tower	Captain	Captain	Co-ordinator
1	Ritu Agarwal [9830106722]	Alka Tibrewal [9339461983]	Manish Hirawat [9830270657]
2	Sunita Mundra [9331021269]	Mridula Jalan [9831229906]	Anil Junjhunwala [9831817792]
3	Jyoti Sapru [9830229155]	Pratyush Junjhunwala [9830923561]	Archit Sonika [9902767900]
4	Suruchi Choudhary [9836155571]	Suchismita Mukherjee [8420994732]	Abhishek Jalan [9830794801]
5	Shyam S Sonika [9831391970]	Rijula Dasgupta [9830011337]	Sunil Kr Singhania [9830177150]
6	Tanima Mallick [9830344600]	Tanuja Bhaduri [9810233060]	Yash Pal Mehra [9830050072]
7	Proteeti Mallick [9831069487]	Nidhi Goenka [9831084651]	Ritesh Singh [9830219911]

75 years of Indian Independence

Azadi ka Amrit Mahotsav

Har Ghar Tiranga, a campaign under the aegis of **"Azadi Ka Amrit Mahotsav"** was initiated to encourage people to bring the Tiranga home and to hoist it to mark the 75th year of India's independence.

The idea behind the initiative was to invoke the feeling of patriotism in the hearts of the people and to promote awareness about the Indian National Flag. To mark this momentous occasion, all Indians across the globe were encouraged to hoist the flag in their homes from 13th to 15th August, 2022.



This campaign was started on 22nd July, 2022 by the PM making an appeal – "Today, July 22nd has a special relevance in our history. It was on this day in 1947 that our National Flag was adopted. Sharing some interesting nuggets from history including details of the committee associated with our Tricolour and the first Tricolour unfurled by Pandit Nehru. Today, we recall the monumental courage and efforts of all those who dreamt of a flag for free India when we were fighting colonial rule. We reiterate our commitment to fulfill their vision and build the India of their dreams."

The Har Ghar Tiranga campaign under the Azadi ka Amrit Mahotsav initiative was received wholeheartedly by the citizens across the country. To celebrate this 75 years of journey, the Azadi ka Amrit Mahotsav campaign colored the country in the spirit of togetherness and pride, more than 30 crores National Flags were hoisted across the country with more than 6 crores of selfies with Tiranga posted on the official website of the Government.

Urbanites participated wholeheartedly in the campaign and more than **700 flats hoisted National Flags** with pride at their balconies. UWA played its part in facilitating Urbanites to participate in the campaign by making National Flags available at doorstep on "at cost" basis.

Inspite of huge supply issues of National Flags and sticks, UWA organized flags and bamboo sticks and placed them at each tower reception for the ease of residents.

Keeping rain forecast into consideration, the whole program of live telecast and cultural program was conducted under the Club canopy, so that rain would not dampen the spirit and enthusiasm of Urbanites.

This was first ever that such huge numbers of National Flags were hoisted in URBANA. Whole Urbana was dipped into the ocean of Tricolor.

Independence Day celebrations were unique in Urbana with many first time evers and huge enthusiasm to celebrate the occasion in a grand manner. The day started with **Prabhat Pheri with team of dhol at 7 AM**, led by seniors of Urbana. More than 80 seniors actively participated in the Pheri, singing and chanting patriotic songs and slogans inspiring spirit of patriotism among all, and dancing to the tune of famous Jigor Dholi. This was the first ever Independence Day Prabhat Pheri done in Urbana.

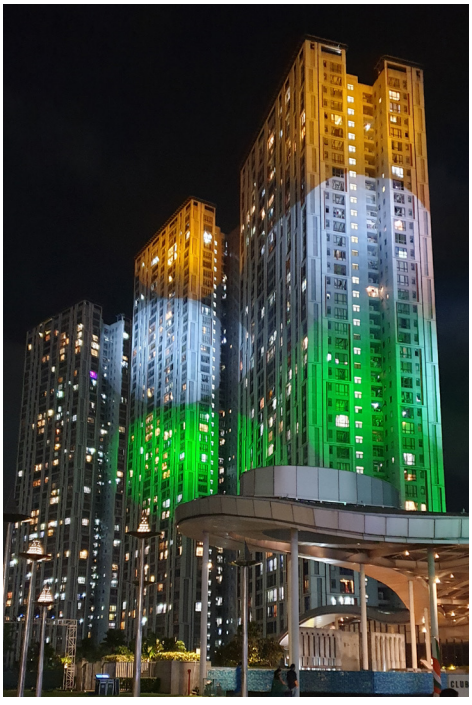
Pheri was followed by **"Live Telecast of Independence Day Program at Red Fort"** on a large LED screen placed at the function stage from 7.30 AM. While Pheri was in process, Urbana got buzzed up with patriotic songs being played from the cultural stage at the Club.

It was duly followed by the grand Flag hoisting ceremony sharp at 8.45 AM graced by the UWA President Mr. Kisor Nadhani accompanied by Patni ji, Killa ji and many senior citizens and Urbanites.

Unfurling of Tricolor was followed by the security salute and singing of the National Anthem by all. To sweeten the occasion, sweet packets were given to 200 UFM staff including Security and Housekeeping.

Mr. Nadhani, speaking on the occasion, thanked all Urbanites for participating in huge numbers. He appreciated the consistent endeavors of our armed forces in protecting our country bravely. He urged all residents to realize, understand and cherish our coveted freedom and work towards a progressive nation and to make URBANA a better place to stay. He extended his warm greetings on the occasion. Whole

Urbana was overjoyed and filled with great patriotic fervor and zeal, this was indeed a special moment of outpouring of the collective expressions of love and connection for the motherland.



Participation of Urbanities in huge numbers with more than 500 of them coming down for Flag hoisting was a reflection of the collective commitment of duty-bound Indians to keep the Nation first and always first.

The crowd was already full and it just swelled further when the program in the morning started with melodious singing of patriotic songs by the talented residents of Urbana. Following this was the most adorable **fancy dress competition** by the kids of Urbana dressed as freedom fighters and eminent leaders. Each kid was a treat to our eyes.

Mrs. Himshikha Palit, Mrs. Anita Basu and Mrs. Jayati Biswas judged the competition and it was a tough call as each of them had done excellently.

Cultural program was co-ordinated and organized by Mrs. Shilpi Chowdhury and Mrs. Meenakshi Vijay Paul.

The tempo to add to the mood and joy of the occasion was added by the Dholkis that made Urbanities get up from their seats and dance to the beats and rhythm of the melodious dhol.

It was a very meticulously organized, time bound Independence Day Program of Urbana where each of the residents came forward to make it a grand success.

All the **seven towers of Urbana were illuminated** and decorated with Tri-Colored lights, turning Urbana into a magnificent spectacle. Our Independence Day celebrations had attracted a lot of media and social media attention, covered by various media houses such as Zee 24 Ghanta, IBN Live, The Telegraph, Pratidin and many more, and tri-colored lighting was talk of the town.

KHUTI PUJA

The Beginning of Durga Puja Pandal Making

Khuti Puja has now become a norm of sarbojanin pujas. Especially around the city of Kolkata, an auspicious day is chosen for the Khuti Puja that marks the beginning of the pandal making process.

Utsav Committee announced the initiation of preparations for the forthcoming festive season by organizing Khuti Puja on 7th August, 2022. It was attended by more than 300 Urbanities. Puja was held at north east corner of Urbana with white and red dress theme followed by breakfast.

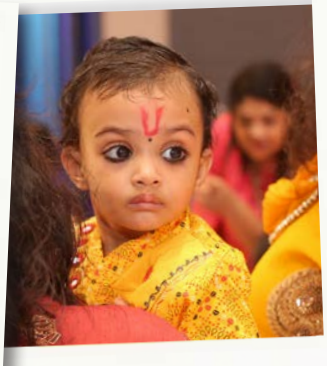
JANMASHTAMI

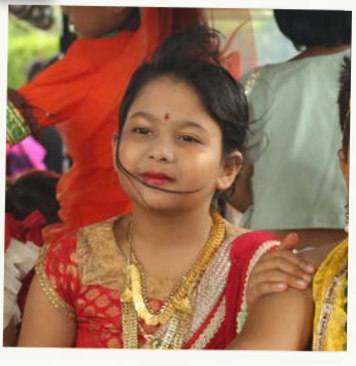
Haathi Ghoda Paalki
Jai Kanhaiya Laal ki

The much awaited festival of **Janmashtami** was celebrated with adoration and devotion for Sri Krishna at the Club Banquet hall on 19th Aug, 2022. The happiness and bright smiles of Urbanities overshadowed the heavy showers. The old and the young came together to create a memorable evening.

The celebration started with the devotees extending a warm **welcome to all the Bal Gopala**, amidst cheer and the sound of dhol beats. **23 lovely Kanha idols** lit up the mandap, as they arrived dressed beautifully in their royal attires and won everyone's heart.

As the **Jhanki** started moving, the lovely children dressed up as Krishna, Radha, Gopi and Sudama jumped on and huddled together in





the cart. Even as the Urbanites danced merrily at the Club entrance, it rained heavily as if to recreate the birth of Vasudev - the lord of the universe.

The children enjoyed a **quiz game** based on the life of Sri Krishna. Their mothers and aunties also joined the merriment. Everyone had a very good time.

The **three best dressed** among them were given prizes and chocolates were distributed to all the tiny tots.

Everyone present participated enthusiastically in the cake cutting ceremony.

The **devotional songs** sung at the bhajan sandhya created an atmosphere of divine faith with Urbanites humming their favourite ones. The singers held the crowd in rapt attention singing awe-inspiring bhajans.

For celebrating **Nand Utsav,** Kanhaiya was carried in a basket across the room to Maa Yashoda, in the backdrop of thunder and lightning. The blissful joy that would have filled Gokul Dham was conferred upon the residents of Urbana.

The snacks/falahar counters added a zing flavour to make the occasion special.

The aarti was performed to mark the end of the flow of events for the joyous evening. Everyone returned home carrying the joy of the festivities and bhakti for Krishna warmly tugged in their hearts.

Covid Vaccination Drive

Urbana Welfare Association (UWA) and UFM in association with RB Diagnostics organized a COVID-19 vaccination drive for second dose/ Booster dose on 6th August, 2022. Covishield and Covaxin doses were administered. Recipient was charged as per the scheduled price for the doses – ₹ 380 per dose.

UFM provided necessary infrastructure, whereas the cost of ambulance, doctor and organization was borne by UWA.

In this drive, along with the residents, their staff and family members of staff were also vaccinated. In total, 157 doses were administered.

MEDICAL ROOM

Tower 1, Ground Floor **Intercom: 200005**

VISITING DOCTORS – CURRENT SCHEDULE

Doctor	Specialization	Days	Time	Mobile No.
Dr. P. Bhattacharjee	Consultant Physician	Mon - Sat	9:00 – 10:30 AM on prior appointment	9625140661
Dr. (Mrs.) Chinmoyee Singh	Sr. Consultant Gynecologist	Wed - Sat	6.00 PM – 7.30 PM	9331206010
Dr. Deb Kishore Gupta	General & Infectious Disease Physician	Daily	on prior appointment	9566176690
Dr. Kshitiz Kumar	Ophthalmologist	Daily	on prior appointment	9566176690
Dr. Bishal Bhagat	Orthopedic Surgeon	Daily	on prior appointment	9830148398

Doctor's consultancy charges in the Medical Room range between ₹ 500 to ₹ 700 (to be paid directly).

Nurse Ms. Priya Dey (6291584144) is available in the Medical Room 9:00 AM to 7:00 PM, 6 days a week for appointments with Doctors, blood pressure & pulse measurement, injections etc. to Urbanites (including support staff). She also takes care of First Aid (Betadine, Dettol, Bandage, Tetvac, syringes etc. are available at the Medical Room).

Oxygen Cylinders are also available at Medical Room. (Courtesy: Lions Club of Urbana)

GANESH CHATURTHI

GanPati BaPPa MauRYa

Ganesh Chaturthi is dedicated to Lord Ganesha, the God of wisdom, wealth, and fortune. The birthday of Lord Ganesha - was observed on Wednesday, 31st August, 2022 in Urbana complex.

Celebration at Durga Puja Pandal area kicked off with elan this year, with religious fervor and gaiety. A large number of Urbanites participated in the puja by singing religious songs and dancing to drum beats - all of which added to the festive mood.

Elaborate arrangements were made for the flow of the devotees right from early morning.

The Ganesha idols were installed in beautifully decorated 'pandal' with flowers, garlands and lights. **Pran Pratishtha ritual** was observed by the priest by chanting mantra to invoke life in the deity.

The celebrations continued throughout the day with devotees and priests offering prayers followed by **aarti, pushpanjali, and Ganesh Ji's favorite modak prasad distribution**.

The day witnessed devotees, dressed in different shades of yellow, orange, red, and green extending prayers and offerings to Lord Ganesha.

Sandhya aarti marked the end of the blissful evening. Never before has the festive mood been so high. Urbanites were singing, sharing their fond memories, capturing moments on their phones, enjoying tea and snacks, and relishing the prasad.

Some Urbanites celebrated this festival at their respective homes and paid their visit to the pandal during different times of the day.

Dishes like Lord Ganesha's favorite Modak, Pooran Poli, and Karanji were prepared for friends, family, and visitors.

TOWER TEAM INTRODUCTORY MEETING

Tower	Captain	Captain	Co-ordinator
1	Ritu Agarwal	Alka Tibrewal	Manish Hirawat
2	Sunita Mundra	Mridula Jalan	Anil K Jhunjhunwala
3	Jyoti Sapru	Pratyush Jhunjhunwala	Archit Sonika
4	Suruchi Choudhary	Suchismita Mukherjee	Abhishek Jalan
5	Shyam S Sonika	Rijula Dasgupta	Sunil Kr Singhania
6	Tanima Mallick	Tanuja Bhaduri	Yash Pal Mehra
7	Proteeti Mallick	Nidhi Goenka	Ritesh Singh

UFM General Manager, Mr. Sankar Prasad Mukherjee introduced the UFM team explaining the role of each official.

UFM

- Sankar Pd Mukherjee – GM (Operations)
- Prasun Das - FM Soft Service
- Debkumar Modak - Fire Officer
- Debendu Das - Maintenance Officer
- Soumen Paul - Horticulture
- Somnath Ghosal- Security Supervisor
- Asish Chakraborty - Security Supervisor

Mr. Mukherjee shared UFM's present plans and assured that he will discuss issues with the team in great details and draw up a plan for a resolution.

The next 'catch-up' meeting with the Tower Team is planned to be held in middle of September 2022.

UWA

- Kisor Kumar Nadhani - President
- Tarun Kumar Basu - Secretary
- Sujoy Chattaraj - Vice President
- Rajesh Kr Singhal - Convener, Housekeeping

CAM COMMITTEE REPORT

The CAM team scrutinized the accounts and the statements made available by UFM and it was noted that common shareable expenses were majorly allocated to Towers 1 to 7 CAM charges.

The CAM team insisted that the common expenses should be apportioned properly between existing Towers 1 to 7, Club, Bungalows and upcoming URBANA Phase – 2 Towers, i.e 8-9-10.

After a number of meetings and prolonged discussion, BNRI/UFM accepted to apportion the expenses to the Bungalows and URBANA Phase – 2 as well.

Meanwhile, the UFM increased the rate from ₹ 2.40 to 3.00 per sq. ft. arbitrarily which was strongly protested by the CAM team. The UFM team stated that the expenses have increased substantially and there will also be huge expenditure towards capital items viz. installation of CCTV at basement parking, installation of new compositor disposal system and replacement of submersible pumps etc. After a series of meetings with BNRI directors and UFM officials and considering the capex expenses, the CAM charges were settled at ₹ 2.70 per sq. ft. effective from April, 2022.

CAM CHARGES ₹ 2.70

On strong representation of the CAM team, UFM has agreed to waive off the interest for those who have paid the CAM charges at the old rates within schedule time.

The CAM team also suggested that investment of deposit funds should be made in Government Securities as against the present Fixed Deposits with the Bank to yield better returns as well as higher security. The BNRI/UFM management accepted the said suggestion.

SECURITY COMMITTEE REPORT

We must admit that regarding the security chapter, Urbana has always been **"Neighbours Envy – Owners Pride"**. Immediately after getting the batton from predecessor, we are concentrating on the following:

1. Full-fledged operations of MyGate App and optimal utilisation of the same.
2. Explaining and interacting with residents for jamming parking areas and making Urbana a better place to live in.
3. Implementation of RFID full-fledgedly.
4. Strict vigil on nuisance and profligate activities.
5. Building a dedicated Security Committee.

We promise to stand tall and remain ever alert so that you can stay well, sleep better.

DIGITIZATION COMMITTEE REPORT

Our digital team maintains:

1. UWA Website (www.urbanawa.com)
2. UWA Facebook (Urbanawelfareassociation)
3. UWA Instagram (Urbanawelfareassociation)
4. UWA Twitter (UrbanawelfareA)
5. UWA YouTube (Urbana welfare association)

We are also giving support to UWA and UFM for revenue collection by digital TV and UWA digital platform. This year we aim to cover all events like the previous year from the Utsav committee, Sports committee and any other event committees to display on our digital platform.

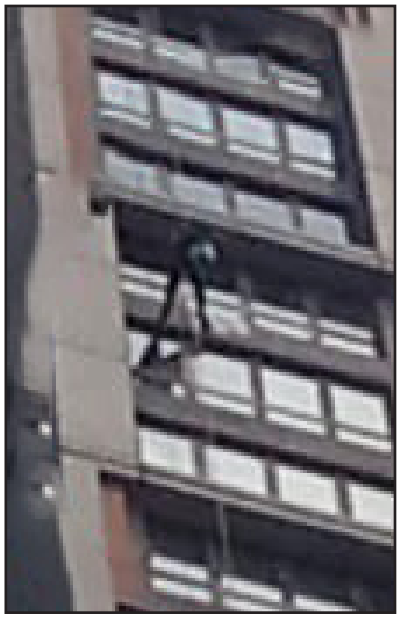
HOUSEKEEPING COMMITTEE REPORT

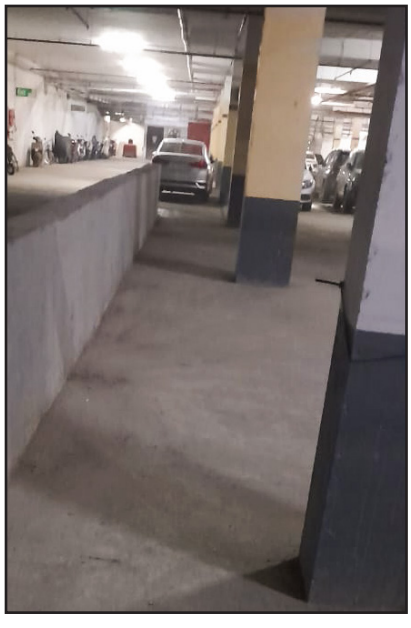
To ensure the cleanliness and aesthetic appeal of all Towers and its periphery areas, central lawn and utility infrastructure, measures have been taken.

For effective monitoring, control and review of housekeeping activities in the Towers by respective Tower Captains, a booklet containing the following has been shared with all Tower Captains and Tower Co-ordinators. The same shall be uploaded on UWA website for ready reference for Urbanites.

- Organization chart of UFM HK team – from GM to Tower Supervisor with contact numbers
- Tower-wise, shift-wise & location-wise manpower deployment along with activity schedule and frequency
- Chemicals and cleaning agents allocation

A 30-point action plan for improvement in housekeeping of Tower areas has been prepared and actions have been initiated in co-ordination with UFM.





After sorting out various initial hiccups and issues in adopting new technology, façade cleaning has finally started using 'spiderman' technology. This technology should bring in efficiency as against cradle. The pilot started towards the end of August, cleaning Type 2 flats of Tower 1. It is estimated that with 2 'spidermen', one Tower can be completed in 3-4 weeks in good weather condition.

Parking basements 1 and 2 cleaning and removal of waste material, scrap dump, left over materials including project materials are in process.

Deep cleaning of the reception, lobby area of Towers has started with once-in-a-week frequency. Six more scrubbing machines have been requisitioned and expected to be procured soon. Once received, each floor lobby of each Tower shall be cleaned once a month. Deep cleaning of floor lobby area has never been done since inception.

Cleaning, upkeeping and painting of service lifts are in process.

Lots of activities have been initiated and work is in progress. Housekeeping is not a one-time affair, the regular team has to be on its toe to upgrade as well as maintain development.

SPORTS COMMITTEE REPORT

On September 24 and 25, we are doing **KHELO URBANA** in the Club Urbana - Pool, Chess, Carrom and Swimming. Registration is going on for this. To register, visit

www.khelourbana.com

Sports Events in 2022-23

Basketball

Lawn Tennis

UPL

Sports Carnival

UFF

Badminton

Squash

TableTennis Tournament

We are also planning to involve other complexes in the Cricket, Lawn Tennis and Badminton tournaments. We are planning to do Urbana Inter-Tower games as well.

FIRE SAFETY COMMITTEE REPORT

The Fire Safety committee is planning to revive the initiatives we had taken up two years back which had come to a standstill because of COVID.

- Appointing fire marshals for every Tower
- Spreading fire safety awareness among residents
- Making a list of floors Tower-wise with senior citizens/ members with special needs
- Collaborating with UFM for training security and survey of the existing fire safety equipments
- Conducting fire evacuation drills

These will help us to be prepared and alert to face any emergencies at all time. We request your co-operation in helping us turn these initiatives into reality.

OFFCIAL WA FOR UWA INFORMATION

We have created a new WhatsApp group - UWA Official as an official notice board of UWA.

This will also keep all the information collated at one place. There will be two groups:

- Towers 1 to 4
- Towers 5 to 7

We will add you to the group from our UWA official number. For any updates to be done regarding this, please check the Google form link shared in the UWA group.

In case, your number has been changed, please WhatsApp your Tower number and flat number with registered email address to UWA official number.

REWARDS & RECOGNITION

Let's Appreciate & Motivate

To motivate the Urbanites and for the UFM staff members - for the cause of our own welfare - we are pleased to announce that Urbana Welfare Association shall be rewarding them for their valuable contribution.

Before four to six weeks of closure of the current UWA team tenure, performance for entire period will be judged and the best performers will be awarded in the following categories

UFM STAFF

BEST HOUSEKEEPER

BEST SECURITY

BEST ELECTRICIAN

BEST PLUMBER

BEST SUPERVISOR

from all disciplines

Categories for Urbanites

TOWER LEVEL

- **BEST TOWER** – the coveted Award for Tower

Following Awards will be considered from the rest 6 Towers

- Best Housekeeping & Waste Management
- Best Security & Parking Management
- **MOST ACTIVE TOWER**

INDIVIDUAL URBANITE

- **URBANITE OF THE YEAR** - the most coveted Award for an Urbanite
- **BEST TOWER CAPTAIN** - OVERALL
- **BEST TOWER CAPTAIN** - Housekeeping & Waste Management
- **BEST TOWER CAPTAIN** - Security & Parking Management
- **BEST TOWER CO-ORDINATOR**
- **BEST CONVENER**
- **BEST CO-CONVENER**
- **BEST TEAM MEMBER-2**
- **OUTSTANDING CONTRIBUTOR-2**

SUGGESTION FEEDBACK COMPLAINT TO UWA

Post at Form -

About UWA > Members Suggestion

at UWA Website

http://urbanawa.com/members_suggestions.php

We urge you to refrain posting your issues in open WhatsApp groups, as it may not attract the urgency of the situation and also the UFM team has not been aligned to take up issues from there to resolve.

HOW TO REPORT ISSUES FACED BY RESIDENTS

Individual issues like need plumber, electrician etc. for specific apartment

- Call Help Desk - 9073926080
- WhatsApp Help Desk - 9073926080
- E-mail at helpdesk@ufm.net.in, listing Tower no., Flat no. and detailing the issue

  [with e-mail or WhatsApp, you may also share photos explaining the issue]
- At 'ADDA' app, 'Raise a Request' {More > Helpdesk}
- In case of delay or no resolution, may escalate to Tower Captain.

INTERCOM AT URBANA

Main Gate	12
Tower 1 Reception	1 or 210000
Tower 2 Reception	2 or 220000
Tower 3 Reception	3 or 230000
Tower 4 Reception	4 or 240000
Tower 5 Reception	5 or 250000
Tower 6 Reception	6 or 260000
Tower 7 Reception	7 or 270000
Medical Room (T1)	200005
Club Reception	200100
Club Office	200101

Apartments (6 digits) 2 [Tower] [4-digit Flat#]

Example

T1/0101	*210101*
T7/4004	*274004*

VEG STALLS

Near Tower 4 Gas Bank

Sunday	Sufal Bangla
Monday	Sufal Bangla
Tuesday	Veg Farm
Wednesday	Sufal Bangla
Thursday	Veg Farm
Friday	Sufal Bangla
Saturday	Veg Farm

For any query/complaint:

- Veg Farm: 7278530046/8240509365
- Sufal Bangla: 8670091076/9749138405

For escalation, contact UWA Vendors Committee:

- Convener: Yash Pal Mehra (9830050072)
- Co-Convener: Nirmal Sarawagi (9831877178)

GET READY FOR THE UPCOMING FESTIVALS

Mahalaya	Durga Puja	Laxmi Puja
Kali Puja	Diwali	Christmas
New Years Eve	Lohri	Saraswati Puja
Holi	Poila Baisakh	Deep Utsav

UWA SUBSCRIPTION COLLECTION STARTED

Please co-ordinate with your Tower Captains to pay the annual UWA subscription.